

Nicole Hugers

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PROFILE

I am a **Senior Level Business Transformation professional**, with extensive experience (19+years) and track record of **managing large business/IT change and transformation projects**.

Through **Accenture, Atos IT Consulting** and as an **independent manager**, I have helped multinationals to develop & deliver best practice strategic solutions to optimize and significantly improve their performance, operational efficiency, productivity and quality.

With my **extensive IT background**, enabling technologies have always played a major role in all the executed business transformations.

I have direct experience with **Consumer Goods and Products, Manufacturing and High-Tech, Healthcare and Automotive Industries**. Worked, amongst others, with the following companies:



I have worked for many years abroad, in **many different countries**, worldwide. From a **change management, stakeholder point of view** this has given me an incredible insight and capability of successfully executing international transformation programs.

EDUCATION

MSc/drs Business Administration
Specialization: Information Technology Management
Erasmus Universiteit Rotterdam (EUR)
Graduated 1996

EXPERIENCE

HBC - Hugers Business Consulting (2019- current) Laren.

- *Miscellaneous business turnaround and investment development projects (small investments <100/200K)*

AC - Atos Consulting (2016 – 2018) Amstelveen.

Strategic Business Development Consulting (Practice) for Manufacturing and High Tech Industry.

- **Practice lead for AC IT Value Proposition Services (2016) Amstelveen.**
 - *Responsible for large value proposition services (5-10 M >)*
- **Global Healthcare Company (2016- 2018) Eindhoven/Amsterdam.**
 - *Responsible for design and build of a digital healthcare open platform. The platform was built with Amazon Web Services (AWS) IoT technology cloud based solutions*
 - *Team of 7 resources, 1M+ budget yearly*

HBC - Hugers Business Consulting (2015- 2016)

- **Unit4 (2015-2016) Utrecht**
 - Global IT, Business and Contract Management Transformation and Outsourcing Program
 - *Work stream lead Finance and Contract Management*
 - *Responsible for Financial Force (part of Sales Force) design and implementation*

Accenture (1997 – 2014)

Senior Sales and Business Development Manager Manufacturing, High Tech and Chemicals/Oil industry

Some relevant experience (non-exhaustive):

- **Shell** 2013-2014 Amsterdam, The Hague
 - *Digital Business Services Sales Lead*
 - *Large deals 5Mio>*
- **AkzoNobel:** 2011 - 2013 Amsterdam
 - *Program Manager for Strategy and blueprint development for new finance operating model Akzo Decorative Paints with new enabling technologies (shared services / outsourcing)*
 - *Program Manager Strategy and blueprint development for new corporate procurement operating model (shared services / outsourcing)*
- **Alliander:** 2010-2011 Arnhem
 - *Split and optimization of existing Finance and HR Shared Service processes and IT. Program Manager for the split of the existing Nuon Shared Services in the new to be set up (finance and HR) shared services center for Alliander.*
 - *Team consisted of 10-12 resources*

- **FrieslandCampina:** 2007-2009 Amersfoort
 - *Program Manager Strategy and blueprint development for new finance operating model FrieslandCampina (shared services / outsourcing)*
- **Philips Medical Systems (PMS):** 2006-2007 Best
 - *Responsible for Change Management of the global spare parts transformation program (outsourcing).*
 - *Team consisted of 8-10 resources*
- **Philips Consumer Electronics (CE):** 2004 - 2005 Atlanta (USA)
 - *Implementation Finance Shared Services Philips North America*
 - *Project Management for the financial Shared Services implementation in the North America region. Under the global Shared Services Program, Philips was transferring their North America Finance and Accounting operations to a Shared Services Center in India (Chennai).*
- **Sony:** 2003 Hoofddorp
 - *European Principle Agent Operating Model Design and implementation*
 - *Responsible for Performance Management and reporting work stream*
- **Airbus:** 2002- 2003 Toulouse
 - *Global Finance transformation Program*
 - *Program Manager of the Transformation and standardization of Airbus existing accounting & reporting practices across the different entities in Germany, UK and France.*
- **TNT Post:** 2001 The Hague
 - *Manager of Strategy and blueprint development for new HR and Finance Back office*
 - *The expected outcome was an assessment of the actual situation, with a description of the ideal future situation and an action plan to bridge the gap between both. This was to be concluded with a business case describing the performance improvement, including both the improved services and the cost savings, the IT impact and the costs of the action plan.*
- **Philips Consumer Electronics (CE):** February 2000-January 2002 Helsinki, Copenhagen, Stockholm, Dublin and UK
 - *European Finance Shared Services Implementation*
 - *Responsible for the Nordics and UK countries; lead activities ranging from project planning, process design, IT infrastructure planning, HR strategy and planning, service management, communications, training, people*
- **Paccar and other Tier-1 Automotive supplier (Donnelly). Dec 1996 - Dec 1999** USA (Chicago, Seattle)
 - *Different ERP Implementation projects*
 - *Responsible for process/IT design and implementation of Finance Function.*

LANGUAGES

Dutch: Native
English: Native
French: Professional working proficiency

IT SKILLS

Microsoft Office : Word/PowerPoint/Excel/Visio/Project
Different ERP packages (Baan, SAP, Oracle, Unit4)
Salesforce applications
IT (cloud) architecture
IT Master Data Management
ITIL (Information Technology Infrastructure Library)
Amazon Web Services
Scrum/agile development

LEISURE

Spending time with family, tennis, golf, running and travelling.